



Professor Ouele – Return/Refund Policy

Updated for 2021-2022

Your customer service experience is important to us. We value your visit to ProfessorOuele.com, and we hope you will find our products and services acceptable. However, if you should experience less than satisfactory service, this document explains our refund/return policies.

Items purchased on this website can be returned under the following conditions:

- Items bought by mistake and unopened.
- Items damaged during the shipment.
- Delay for the delivery.

All items that meet the above eligibility should be returned within 14 days from the date of purchase. The refund is initiated upon receipt of the items.

Digital products such as eBooks, songs downloaded cannot be returned.

We welcome outreach if you have a question about the eligibility of return on your purchase,

Please email: purchase@professorouele.com

Include your transaction number, date of purchase and a brief statement of the problem.

Thank you for allowing ProfessorOuele.com to serve you.